

Adult Social Care Day Centre Consultation

Carers/Citizen Meetings

Frequently Asked Questions v4 18/06/2024

Q1: Will more service users coming to the centre a

A: All proposals are currently subject to consultation and no decisions have been made. The feedback received from the consultation will inform a report to the Council's Cabinet in Autumn 2024. If the proposals were to be agreed the planning for the implementation of the proposals would begin. There will be opportunities for citizens and carers to be involved.

Q7: Could they sell the properties they don't use and reinvest the money?

A: The savings proposals subject to consultation are currently based on the deletion of existing staff vacancies in the Day Centres for the financial year 2024-2025. The savings proposals for 2025-2026 are partly based on the reduction of running costs for some of the Centres and not on their sale.

Q8: Transport will need to be provided as this can cause a lot of stress for the carers

A: All proposals are subject to the consultation and no decisions have been made. If the proposals were to be agreed the planning for any agreed changes would begin and the service would work with citizens in relation to transport which will be arranged based on the circumstances of each citizen.

Q9: Will they reinvest any of the money?

A: The proposed savings have not been agreed. If the savings and the proposals are agreed, the money will not be used to reinvest in the service. However, the proposals if agreed will, by rationalising the current service, enable the future services to be more efficient.

Q10: Will citizens have to travel further if they are at the day centres that may close?

A: No decision has been made in relation to the closure of any Day Centres. The responses received from the consultation will inform a report to the Council's Cabinet in Autumn 2024 for decision. If the final proposals are agreed citizens will be supported in relation to any change that may result in them travelling a greater or shorter distance.

Q11: How much money needs to be saved?

A: The saving proposal as reported to the Council's Cabinet on the 5th of March 2024 was £1.95 million in 2024-2025 and £3.35 million in 2025-2026.

Q12: Why are we in this situation?

A: The Council is facing significant financial challenge which must be addressed, whilst at the same time providing assurance that services provided by the Council offer value for money to the citizens of Birmingham.

Q13: Saving money but closing buildings but then have to spend money on drivers and transport. What are the true savings?

Q22: Would this mean more staff at Ebrook? We need more staff especially drivers to enable us to get out in the community more.

A: There has been no decision made in relation to the proposals, so it is not possible at this stage to confirm the staffing levels at any of the nine Day Centres.

Q23: When can we buy more equipment? Would we have access to the other centres equipment.? Would this mean we have less resources as we would have to share with more people?

A: There is currently the ability to purchase essential equipment. We conducted an inventory in November 2023 to review equipment across all centres and centres have been sharing where necessary to deplete stocks. We have now developed a bulk ordering process whereby centres can submit requests which enable us to buy at scale which is more efficient. There will not 2f3 565.37 Tm0 g0 G[s wh)3e)16(+6e)3be

A: Fairways is currently open to new referrals and there are no staff vacancies.

Q29: Why did you pick the 4 centres to close? The data was flawed.

A: The proposals are subject to the current consultation and no decision has been made. The recommended proposal to relocate citizens from Heartlands, Beeches GOLDD, Harborne and Fairway is based on robust efficiency and qualitative data, the criteria for which was applied consistently across all of the 9 Day Centres to inform the proposals.

Q30: What's being done about declining attendance?

A: We work closely with our Social Work colleagues to ensure that they are aware of the services provided by the Day Centres.

Q31: Where are the 70 vacancies?

A: The staff vacancies are the total of all vacancies across the 9 Day Centres.

Q32: TA stated one year ago at a carers meeting that she wanted to build up centres - where is the evidence on the past year?

A: Information gathered from visits undertaken through the staff engagement sessions and the 100 Day Working Group Sprint have informed both the short term and long term vision for the Day Centre service. Immediate changes made as a result of these visits include IT equipment at Heartlands, the reopening of the kitchen at The Fairway, exploring re-opening nail care sessions in Beeches GoLDD, the revival of the Gardening projects and exploring Wi-Fi access at s Bowen. Since the announcement of the S.114 notice we aim to continue to transform the Day Centre service, but also need to make savings through the rationalisation of the service. We have not lost the vision to build up the centres and we will continue to do so once we are clear of our next steps post Cabinet decision.

Q33: If you close The Fairways – then there is only Moseley left this side of the city. How will the mixing of users work - people with PD verses service users with sensory issues. Their relative is triggered by sensory noise – the environment is a factor in their safe care. They believe that Moseley is noisy and unruly.

A: The proposals are subject to the current consultation and no decision has been made. We have previously supported Citizens to relocate successfully on a temporary basis to alternative Day Centres and have met individual support requirements.

Q34: Will Service users have a choice about where to attend if the Fairways is closed?

A: The proposals are subject to the current consultation and no decision has been made. If the proposals are agreed following the consultation service users will be supported to relocate to the centre of their choice wherever possible.



